## **Trinity Cooling Services Privacy Policy**

**Trinity Cooling Services** is committed to protecting your privacy. This policy outlines how we collect, use, and protect your information when you visit our website or contact us.

#### 1. Information We Collect

We may collect personal information you provide to us, such as your name, phone number, email address, and any other details you submit via our contact form or other communications.

## 2. How We Use Your Information

We use your data to:

- Respond to enquiries or provide services.
- Improve our website and services.
- Keep internal records.

We do not sell, share, or rent your personal information to third parties unless required by law.

### 3. Cookies

Our website may use cookies or similar technologies to enhance your browsing experience. You can modify your browser settings to decline cookies if you prefer.

## 4. Third-Party Services

We may use trusted third-party tools such as Google Analytics or social media plugins that collect non-personally identifiable data to improve our services.

### 5. Data Security

We are committed to ensuring your information is secure and have put in place suitable physical and digital measures to safeguard it.

### 6. Your Rights

Under UK GDPR, you have the right to access, update, or request the deletion of any personal information we hold about you. You may also opt out of any marketing communications at any time.

# 7. Contact Us

If you have any questions about this policy or wish to make a data request, please contact: **Craig Pryor**